



Travel Program COVID Care Guidelines

Travelers Come First

Wilson Bank & Trust places our travelers and their health as our main priority. Our promise is to stay up to date with the Centers for Disease Control, World Health Organization and state to state protocols. Decisions are not taken lightly when it comes to the well-being of our customers and employees. Like never before, we look forward to reconnecting, visiting new places, enjoying new experiences and making new friends as we resume travel in 2021.

Doing Our Part

- If you have recently been diagnosed with, are currently experiencing symptoms or have been in close contact with someone who has COVID-19 in the past 10 days, we ask that you do not travel.
- Travelers must be fever free 72 hours prior to trip departure.
- Adhering to the CDC recommendations, masks must be worn while on public transportation. This includes travel by bus and plane. Federal Law requires each person to wear a mask throughout the flight, including during boarding and disembarking the aircraft.
- Mask must be worn during group tours.
- As we work with partnering venues and restaurants physical distancing will be a priority.
- Restaurants and hotels will be selected based on their cleaning and sanitation frequency of highly trafficked areas.
- Hand sanitizer, gloves, and masks will be provided if needed.
- Seats will be assigned and will not change. Normal seat rotation will not be practiced.
- Buses will be loaded from back to front by sections and unloaded front to back.
- It is suggested that roommates, that do not live together, quarantine 14 days prior to travel for the safety of one another.
- The bus will be sanitized throughout the day. This includes seats and handrails.
- The seat behind the driver will not be used unless there is a shield in place



COVID Care

If a traveler develops a fever, starts experiencing symptoms, or is diagnosed while on a trip and needs medical assistance or to quarantine from the group, Wilson Bank & Trust will assist with coordinating the following additional services:

- Healthcare facilities
- Lodging
- Meals
- Contact with traveler's emergency contacts
- Return home transportation

These additional services will be at the expense of the traveler. Wilson Bank & Trust will not be responsible, therefore travel insurance is recommended.

Promising Future

Please know these guidelines are in support of healthy travel while allowing us to be with our friends on the road again! We appreciate your willingness to cooperate with our requests. Fun and exciting days are ahead!