TAP INTO

WILSON Bank & Trust

Mobile Banking Features

- Fast, free, and secure service for customers enrolled in Online Banking*
- Easily keep track of your finances – even on the go
- Check up-to-the-minute balances
- Transfer funds between accounts, even to or from other banks
- Find branch and ATM locations
- Pay bills
- Available via any web-enabled cell phone or device
- Simple access using Online Banking credentials

Download the App

With your device, scan the QR code provided, or visit the Apple App Store or Google Play Store and search for Wilson Bank & Trust.

Features	Mobile	Desktop
See Balances and View Account(s)	✔	✔
Transfer Money	✔	✔
Deposit Checks – Mobile Deposit	✔	
Make a Payment	✔	✔
Find an Office/ATM	✔	✔
Manage Debit Cards	✔	✔
Touch ID/Facial Recognition Login	✔	
Manage Settings	✔	✔

Initial Setup and Online Changes

Online Banking Enrollment

- **Open** the app, then select Enroll Now
- **Complete** the on-screen enrollment questions, then select Next
- **Enter** the Verification Code sent to your phone
- **Review** and accept the User Agreement
- **Create** Username and Password, then select Next
- **Create** 4-digit passcode, which is used to access the app instead of password

Enroll in and Make a Mobile Deposit

- **Log In** to WBT Mobile App
- **Select** Deposit Checks from Menu
- **Complete** enrollment and accept the terms

Deposit a Check

- **Log In** to WBT Mobile App
- **Select** Deposit Checks from Menu
- **Press** Deposit a Check
- **Enter** the check amount and click continue
- **Select** the deposit account
- **Follow** prompts to take a photo of front and back of check, being sure to endorse the check as indicated

*Wireless carrier data rates may apply.

Transfer Money

Internal Transfers
Between your accounts at WBT

- **Log In** to WBT Mobile App
- **Select** Transfers from Menu
- **Select** Make a Transfer
- **Complete** the Transfer Information and Submit

External Transfers
Between your WBT account & your account with another financial institution

- **Log In** to WBT Mobile App
- **Select** Accounts from Menu
- **Press** +
- **Select** Make external transfers
- **Enter** your password and select Submit
- **Create** an account name
- **Enter** the routing and account number for the account as well as account type, then select Submit
- **Monitor** your external account for amounts of two test deposits (may take 3–5 days)
- **Log In** to WBT Mobile App when you have the test deposit amounts
- **Select** Settings from Menu
- **Select** External transfer and the name of your pending external account
- **Enter** the amounts of the test deposits as indicated on the screen
- **Select** Confirm

Following your external account setup, initiating a transfer may be completed by following the "Internal Transfers" steps detailed above.

Enroll in Bill Pay

- **Visit** wilsonbank.com and log in to Online Banking
- **Click** on Bill Pay
- **Select** Account and click continue
- **Review** and accept the terms and conditions, then click Accept and Submit
- **Add** Payees and Schedule Payments online or through our app
  - For assistance or questions, call 866-395-5343 or live chat

Add a Bill Pay Payee

- **Log In** to WBT Mobile App
- **Select** Payments from Menu
- **Select** the + icon next to Payees
- **Provide** your Password to verify your login
- **Select** the Person or Company icon from Add Payee
- **Complete** Payee information and Submit

Make a Payment

- **Log In** to WBT Mobile App
- **Select** Payments from Menu
- **Select** Make a Payment
- **Select** Payee from list
- **Complete** payment amount
- **Select** More Options, if desired
- **Select** Submit

Enroll in E-Statements

- **Log In** to WBT Mobile App
- **Select** your name at the bottom of Menu
- **Select** Settings
- **Select** Wilson Bank & Trust
- **Select** Advanced Settings beside Documents under any account
- **Select** Details to specify which accounts you would like to enroll in electronic statements, otherwise all accounts will be enrolled
- **Review** email address and update if needed
- **Review** the terms and conditions and agree where indicated (required to complete enrollment)
- **Select** Enroll Now

View E-Statements and Documents

- **Log In** to WBT Mobile App
- **Select** your name at the bottom of Menu
- **Select** Settings
- **Select** Wilson Bank & Trust
- **Select** Advanced Settings beside any account
- **Select** the account
- **Select** View or Download beside the document you would like to view or download

Statement Quick View

- **Log In** to WBT Mobile App
- **Select** Accounts from Menu
- **Select** the Account, then Documents
- **Select** from list

Enroll in Zelle®

- **Log In** to WBT Mobile App
- **Select** Send Money with Zelle®
- **Review** the terms and conditions and accept
- **Select** phone number or email on file or add a new one
- **Select** a primary account to send and receive money
- **Enter** the 6-digit code sent to your phone or email

Send or Request Money with Zelle®

- **Log In** to WBT Mobile App
- **Select** Send Money with Zelle® from Menu
- **Select** Send Money
- **Select** Send or Request
- **Add** recipient and amount to send
- **Select** Review
- **Select** Send or Request
- **Select** Done

Manage Your Cards

Suspend or Block Card

- **Log In** to WBT Mobile App
- **From** the Dashboard, scroll down to Card Management
- **Select** the button next to the card you wish to suspend

If you suspect your card is lost or stolen, call or visit your nearest WBT office for replacement.

Reactivate Suspended Card

- **Log In** to WBT Mobile App
- **From** the Dashboard, scroll down to Card Management
- **Select** the button next to the card you wish to un-suspend

Security Features

- Biometric authentication on WBT Mobile App – facial recognition, fingerprint recognition
- Two-factor authentication for Online and Mobile Banking
- **WBT** Mobile App features latest security features for communicating from app to servers, keeping your data safe
- Manage your debit and credit cards in real time – turn them off if lost or stolen, get real-time alerts, and more
  - **MyCardRules™** – Debit Cards
  - **SecurLOCK Equip™** – Credit Cards

Security Setup

Set Up Touch ID or Facial Recognition

- **Log In** to WBT Mobile App

NOTE: If this is your first time logging in to the app, you will be prompted to set up a passcode and Touch ID/facial recognition login. If not, continue below.

- **Select** Menu
- **Select** your name at the bottom of the menu, then Settings
- **Apple Users: Select** Security and select the button next to Face ID and follow on-screen prompts

  Android Users: Select Security and select the gray button next to Biometric Sign-In and follow on-screen prompts

Change Username (optional)

- **Log In** to WBT Mobile App and select Menu
- **Select** your name at the bottom of the menu, then Settings
- **Select** Security, then Change Username
- **Enter** your password and username
- **Select** Save

Change Password

- **Log In** to WBT Mobile App and select Menu
- **Select** your name at the bottom of the menu, then Settings
- **Select** Security, then Change Password
- **Enter** Current Password
- **Enter** New Password
- **Select** Save

Apps to Make Your Financial Life Easier

- Mobile Payment Solutions
- Apple Pay®
- Google Pay™
- Samsung Pay™
- Masterpass™

Apps to Help Prevent Card Fraud

For Your WBT Debit Card

MyCardRules™

- **Visit** the App Store or Google Play
- **Download** the **MyCardRules™** app
- **Create** a New User
- **Set Up** Control Preferences
- **Set Up** Alert Preferences
- **View** Transactions
- **Turn** Card ON/OFF

For Your WBT Credit Card

SecurLOCK EQUIP™

- **Visit** the App Store or Google Play
- **Download** the **SecurLOCK Equip™** app
- **Create** a New User
- **Set Up** Control Preferences
- **Set Up** Alert Preferences
- **View** Transactions

Contact Us

Customer Solutions Center

Call 844-928-2265

Website

Visit wilsonbank.com and select Contact Us

Mobile

- **Log In** to WBT Mobile App
- **Select** Support from Menu
- **Select** Start a Conversation or Call Us

WILSON Bank & Trust

Middle Tennessee's Community Bank™

Member FDIC

EQUAL HOUSING LENDER