WILSON
Bank & Trust

DIGITAL BANKING TOOLS

Your Online Banking ID _____

Download the App

With your device, scan the QR code provided, or visit the Apple App Store or Google Play Store and search for Wilson Bank & Trust.

Mobile and Online Banking Features

See Balances and View Account(s)	✓
Transfer Money	✓
Deposit Checks**	✓
Make a Payment	✓
View and Print E-Statements	✓
Set Up and Manage Alerts	✓
Find an Office/ATM	✓
Manage Debit Cards	✓
Touch ID/Facial Recognition Login	✓
Manage Settings	✓
Send or Request Money with Zelle	✓
Direct Message for Support	✓
Manage Travel Alerts	✓
Set Up Card Controls	✓

*Wireless carrier data rates may apply.

**Mobile banking only

Initial Setup and Online Changes

Mobile App Enrollment

- **Open** the app, then select "Enroll Now"
- **Complete** the on-screen enrollment questions, then select "Next"
- **Enter** the Verification Code
- **Review and Accept** the Disclosure
- **Create** Username and Password, then select "Next"
- **Create** 4-digit passcode, which is used to access the app instead of password

Online Banking Enrollment

- **Visit** wilsonbank.com, then "Login"
- **Select** "Enroll in Personal Banking"
- **Complete** the on-screen enrollment questions
- **Enter** the Verification Code
- **Review and Accept** the Disclosure

Enroll in and Make a Mobile Deposit

Mobile

- **Log In** to WBT Mobile App
- **Select** "Deposit" from Dashboard
- **Complete** enrollment

Desktop

- **Visit** wilsonbank.com, select "Login"
- **Enter** your Username, Password, and Verification Code
- **Select** "Remote Deposits" from Menu
- **Select** desired account(s), then select "Enroll"

Deposits may only be made via WBT Mobile App.

Deposit a Check

- **Log In** to WBT Mobile App
- **Select** "Deposit" from Dashboard
- **Enter** the check amount and select "continue"
- **Follow** prompts to take a photo of front and back of check, being sure to endorse the check as indicated
- **Verify** check amount, selected account, and photos are correct, then select "Submit"

Enroll in E-Statements

- **Log In** to WBT Mobile App or Online Banking
- **Select** Account you want to enroll
- **Select** "E-Statements"
- **Verify** email address and update if needed
- **Review and Accept** the Disclosure and agree where indicated
- **Select** "Ok" on Enrollment Confirmation

Enroll in Bill Pay

- **Log in** to WBT Mobile App or Online Banking
- **Select** "Pay" from Dashboard
- **Select** "Enroll"

Transfer Money

Internal Transfers
Between your accounts at WBT

- **Log In** to WBT Mobile App or Online Banking
- **Select** Transfers from Menu
- **Select** Make a Transfer
- **Complete** the Transfer Information and Submit

External Transfers
Between your WBT account & your account with another financial institution

- **Log In** to WBT Mobile App or Online Banking
- **Select** "Accounts" from Menu
- **Select** "+" in top left corner
- **Select** "Make external transfers"
- **Enter** your password to verify your login, select "Submit"
- **Enter** an Account Name as well as the routing, account number, and type for the account, then select "Submit"
- **Monitor** your external account for amounts of two test deposits (may take 3–5 days)
- **Log In** to WBT Mobile App or Online Banking when you have the test deposit amounts
- **Select** your name at the bottom of the menu, then "Settings"
- **Select** "External transfer" and the name of your pending external account
- **Enter** the amounts of the test deposits as indicated on the screen
- **Select** "Confirm"

Add a Bill Pay Payee & Make a Payment

- **Log In** to WBT Mobile App or Online Banking
- **Select** "Pay" from Dashboard
- **Select** the "+" the top right corner
- **Provide** your Password to verify your login
- **Select** "Company or Person" for the payment recipient
- **Enter** the payment information for the Payee, and Submit
- **Select** "Ok"

View E-Statements and Documents

- **Log In** to WBT Mobile App or Online Banking
- **Select** the Account you need statements for
- **Select** E-Statements

Enroll in Zelle®

- **Log In** to WBT Mobile App or Online Banking
- **Select** "Send Money with Zelle®" on Dashboard
- **Choose** if you would like to sync your Contacts
- **Review and Accept** the Disclosure
- **Enter** recipients token and assign a name to recipient, then enter amount to send and memo for transaction
- **Verify** recipient information entered is accurate, then select "review"
- **Select** "Send"
- **Select** "Done"

Send or Request Money with Zelle®

- **Log In** to WBT Mobile App or Online Banking
- **Select** "Send Money with Zelle®" from Menu
- **Select** "Send Money"
- **Select** "Send" or "Request"
- **Add** recipient, amount to send, and memo for transaction
- **Select** "Review"
- **Select** "Send"
- **Select** "Done"

Manage Your Cards

Lock Card

- **Log In** to WBT Mobile App or Online Banking
- **From** the Dashboard, scroll down to "Card Management"
- **Select** the card you wish to lock
- **Turn** the button "off"
- **Verify** that you want the card locked by selecting "Lock Card"

If you suspect your card is lost or stolen, call or visit your nearest WBT office for replacement.

Unlock Card

- **Log In** to WBT Mobile App or Online Banking
- **From** the Dashboard, scroll down to "Card Management"
- **Select** the card you wish to unlock
- **Turn** the button "on"

Block Card
Receive customized alerts about your card, set spending limits and more.

- **Log In** to WBT Mobile App or Online Banking
- **From** the Dashboard, scroll down to "Card Management"
- **Select** the card you wish to report lost/stolen
- **Select** "Report card lost/stolen"
- **Select** if the card was lost or stolen
- **Verify** selection by selecting Report lost or Report stolen

Apps to Make Your Financial Life Easier

- Apple Pay
- Google Pay
- Samsung Pay

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Security Setup

Set Up Touch ID or Facial Recognition

- **Log In** to WBT Mobile App or Online Banking

NOTE: If this is your first time logging in to the app, you will be prompted to set up a passcode and Touch ID/ facial recognition login. If not, continue below.

- **Select** "Menu"

- **Select** your name at the bottom of the menu, then "Settings"

- **Apple Users: Select** "Security" and select the button next to Face ID and follow on-screen prompts

- **Android Users: Select** "Security" and select the gray button next to Biometric Sign-In and follow on-screen prompts

Change Username (optional)

- **Log In** to WBT Mobile App or Online Banking and select "Menu"

- **Select** your name at the bottom of the menu, then "Settings"

- **Select** "Security", then Change Username

- **Enter** your password and username

- **Select** "Save"

Change Password

- **Log In** to WBT Mobile App or Online Banking and select "Menu"

- **Select** your name at the bottom of the menu, then "Settings"

- **Select** "Security", then Change Password

- **Enter** Current Password

- **Enter** New Password

- **Select** "Save"

Security Features

- Biometric authentication on WBT Mobile App – facial recognition, fingerprint recognition

- Two-factor authentication for Online and Mobile Banking

- WBT Mobile App features latest security features for communicating from app to servers, keeping your data safe

- Manage your debit and credit cards in real time – turn them off if lost or stolen, get real-time alerts, and more

Contact Us

Customer Solutions Center

Call 844-928-2265

Desktop

- **Visit** wilsonbank.com/contact-us

Mobile

- **Log In** to WBT Mobile App

- **Select** "Support" from Menu

- **Select** "Send us a message"

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